



INDIABULLS HOUSING FINANCE LIMITED

Registered Office: 5th Floor, Building No.27, KG Marg, Connaught Place, New Delhi - 110 001

CIN: L65922DL2005PLC136029

Tel: +91 11 4353 2950, Fax: +91 11 4353 2947,

Website: <http://www.indiabullshomeloans.com/> Email: homeloans@indiabulls.com

Board Familiarisation

May 20, 2022

Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

In accordance with the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the Company has in place systems and processes to ensure that independent directors are familiar with various aspects of the Company including:

- Company's strategy,
- Business model,
- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations in order to ensure that its independent directors were kept abreast of various changes impacting the Company. These covers Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls and risk management, their roles, rights and responsibilities in the Company.

These detailed discussions and presentations were facilitated by the Company's senior management.

It remains the constant endeavour of the Company to continually update its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Summary of Familiarisation programme of Directors

| | |
|---|--|
| Number of hours spent on familiarization by each of Independent Directors | Approx. 1 hours (including specific items at board meetings) |
| Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16) | Approx. 80 ½ hours |
| Number of programmes attended by each of Independent Directors during current Financial Year | One |
| Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16) | Twenty Six |

The Company's Board Familiarisation Programme is hosted on its website.



INDIABULLS HOUSING FINANCE LIMITED

Registered Office: M-62 & 63, First Floor, Connaught Place, New Delhi - 110 001

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Email: homeloans@indiabulls.com, Tel: 0124-6681199, Fax: 0124-6681240, Website:

<http://www.indiabullshomeloans.com/>

Board Familiarisation

February 9, 2022

Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

In accordance with the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the Company has in place systems and processes to ensure that its independent directors are familiar with various aspects of its business including:

- Company's strategy,
- Business model,
- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations to ensure that its independent directors are kept abreast of various changes impacting the Company. These cover Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls, risk management and applicable regulatory requirements, changes if any, since last presentation, along with roles, rights and obligations of Independent Directors.

These detailed discussions and presentations were facilitated by the Company's Senior Management/Executive Director(s).

It remains the constant endeavour of the Company to continually update from time to time its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Summary of Familiarisation programme of Directors

| | |
|---|--|
| Number of hours spent on familiarization by each of Independent Directors | Approx. 2 ½ hours (including specific items at board meetings) |
| Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16) | Approx. 79 ½ hours |
| Number of programmes attended by each of Independent Directors during current Financial Year | Four |
| Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16) | Twenty Five |

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Board Familiarisation

November 11, 2021

Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

In accordance with the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the Company has in place systems and processes to ensure that its independent directors are familiar with various aspects of its business including:

- Company's strategy,
- Business model,
- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- CSR
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations to ensure that its independent directors are kept abreast of various changes impacting the Company. These cover Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls, risk management and applicable regulatory requirements, changes if any, since last presentation, along with roles, rights and obligations of Independent Directors.

These detailed discussions and presentations were facilitated by the Company's Senior Management/Executive Director(s).

It remains the constant endeavour of the Company to continually update from time to time its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Summary of Familiarisation programme of Directors

| | |
|---|--|
| Number of hours spent on familiarization by each of Independent Directors | Approx. 2 ½ hours (including specific items at board meetings) |
| Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16) | Approx. 77 hours |
| Number of programmes attended by each of Independent Directors during current Financial Year | Three |
| Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16) | Twenty Four |

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Board Familiarisation

August 5, 2021

Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

In accordance with the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the Company has in place systems and processes to ensure that its independent directors are familiar with various aspects of its business including:

- Company's strategy,
- Business model,
- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations to ensure that its independent directors are kept abreast of various changes impacting the Company. These cover Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls, risk management and applicable regulatory requirements, changes if any, since last presentation, along with roles, rights and obligations of Independent Directors.

These detailed discussions and presentations were facilitated by the Company's Senior Management/Executive Director(s)

It remains the constant endeavour of the Company to continually update from time to time its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Summary of Familiarisation programme of Directors

| | |
|---|--|
| Number of hours spent on familiarization by each of Independent Directors | Approx. 3 ½ hours (including specific items at board meetings) |
| Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16) | Approx. 74 ½ hours |
| Number of programmes attended by each of Independent Directors during current Financial Year | Two |
| Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16) | Twenty Three |

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Board Familiarisation

May 19, 2021

Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Company's strategy,
- Business model,
- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations to ensure that its independent directors are kept abreast of various changes impacting the Company. These cover Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls, risk management and applicable regulatory requirements, changes if any, since last presentation, along with roles, rights and obligations of Independent Directors.

These detailed discussions and presentations were facilitated by the Company's Senior Management/Executive Director(s)

It remains the constant endeavour of the Company to continually update from time to time its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Summary of Familiarisation programme of Directors

| | |
|---|--|
| Number of hours spent on familiarization by each of Independent Directors | Approx. 3 ½ hours (including specific items at board meetings) |
| Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16) | Approx. 71 hours |
| Number of programmes attended by each of Independent Directors during current Financial Year | One |
| Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16) | Twenty Two |

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Board Familiarisation

February 12, 2021

Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

In accordance with the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the Company has in place systems and processes to ensure that independent directors are familiar with various aspects of the Company including:

- Company's strategy,
- Business model,
- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations in order to ensure that its independent directors were kept abreast of various changes impacting the Company. These covers Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls and risk management, their roles, rights and responsibilities in the Company.

These detailed discussions and presentations were facilitated by the Company's senior management.

During FY 2020-21, one new independent director was appointed. The Director appointed in FY 2020-21, spent approximately 45 minutes to 1 hour interacting with the executive directors and senior management of the Corporation/key subsidiaries as part of the orientation programme.

It remains the constant endeavour of the Company to continually update its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Summary of Familiarisation programme of Directors

| | |
|---|--|
| Number of hours spent on familiarization by each of Independent Directors | Approx. 4 hours (including specific items at board meetings) |
| Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16) | Approx. 67 ½ hours |
| Number of programmes attended by each of Independent Directors during current Financial Year | Four |
| Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16) | Twenty One |

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Board Familiarisation

November 11, 2020

Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Company's strategy,
- Business model,
- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

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Summary of Familiarisation programme of Directors

| | |
|---|--|
| Number of hours spent on familiarization by each of Independent Directors | Approx. 3 hours (including specific items at board meetings) |
| Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16) | Approx. 63 ½ hours |
| Number of programmes attended by each of Independent Directors during current Financial Year | Three |
| Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16) | Twenty |

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Board Familiarisation

August 21, 2020

Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Company's strategy,
- Business model,
- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

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It remains the constant endeavour of the Company to continually update its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Summary of Familiarisation programme of Directors

| | |
|---|--|
| Number of hours spent on familiarization by each of Independent Directors | Approx. 3 hours (including specific items at board meetings) |
| Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16) | Approx. 60 ½ hours |
| Number of programmes attended by each of Independent Directors during current Financial Year | Two |
| Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16) | Nineteen |

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Board Familiarisation

July 3, 2020

Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Company's strategy,
- Business model,
- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations in order to ensure that its independent directors were kept abreast of various changes impacting the Company. These covers Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls and risk management, their roles, rights and responsibilities in the Company.

These detailed discussions and presentations were facilitated by the Company's senior management.

During FY 2020-21, one new independent director was appointed. The Director appointed in FY 2020-21, spent approximately 45 minutes to 1 hour interacting with the executive directors and senior management of the Company/key subsidiaries as part of the orientation programme.

It remains the constant endeavour of the Company to continually update its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Summary of Familiarisation programme of Directors

| | |
|---|--|
| Number of hours spent on familiarization by each of Independent Directors | Approx. 3 ½ hours (including specific items at board meetings) |
| Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16) | Approx. 57 ½ hours |
| Number of programmes attended by each of Independent Directors during current Financial Year | One |
| Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16) | Eighteen |

The Company's Board Familiarisation Programme is hosted on its website.



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Board Familiarisation

February 5, 2020

Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Company's strategy,
- Business model,
- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

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These detailed discussions and presentations were facilitated by the Company's senior management.

It remains the constant endeavour of the Company to continually update its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Summary of Familiarisation programme of Directors

| | |
|---|--|
| Number of hours spent on familiarization by each of Independent Directors | Approx. 2 ½ hours (including specific items at board meetings) |
| Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16) | Approx. 54 hours |
| Number of programmes attended by each of Independent Directors during current Financial Year | Four |
| Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16) | Seventeen |

The Company's Board Familiarisation Programme is hosted on its website.



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Board Familiarisation

November 6, 2019

Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Company's strategy,
- Business model,
- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations in order to ensure that its independent directors were kept abreast of various changes impacting the Company. These covers Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls and risk management, their roles, rights and responsibilities in the Company.

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Summary of Familiarisation programme of Directors

| | |
|---|--|
| Number of hours spent on familiarization by each of Independent Directors | Approx. 2 ½ hours (including specific items at board meetings) |
| Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16) | Approx. 51 ½ hours |
| Number of programmes attended by each of Independent Directors during current Financial Year | Three |
| Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16) | Sixteen |

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Board Familiarisation

August 6, 2019

Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Company's strategy,
- Business model,
- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations in order to ensure that its independent directors were kept abreast of various changes impacting the Company. These covers Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls and risk management, their roles, rights and responsibilities in the Company.

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It remains the constant endeavour of the Company to continually update its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Summary of Familiarisation programme of Directors

| | |
|---|--|
| Number of hours spent on familiarization by each of Independent Directors | Approx. 2 ½ hours (including specific items at board meetings) |
| Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16) | Approx. 49 hours |
| Number of programmes attended by each of Independent Directors during current Financial Year | Two |
| Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16) | Fifteen |

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Board Familiarisation

April 24, 2019

Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Company's strategy,
- Business model,
- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations in order to ensure that its independent directors were kept abreast of various changes impacting the Company. These covers Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls and risk management, their roles, rights and responsibilities in the Company.

These detailed discussions and presentations were facilitated by the Company's senior management.

During FY 2018-19, one new independent director was appointed. The Director appointed in FY 2018-19, spent approximately 2-3 hours interacting with the executive directors and senior management of the Corporation/key subsidiaries as part of the orientation programme.

It remains the constant endeavour of the Company to continually update its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Summary of Familiarisation programme of Directors

| | |
|---|--|
| Number of hours spent on familiarization by each of Independent Directors | Approx. 5 hours (including specific items at board meetings) |
| Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16) | Approx. 46 ½ hours |
| Number of programmes attended by each of Independent Directors during current Financial Year | One |
| Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16) | Fourteen |

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Board Familiarisation

January 31, 2019

Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Company's strategy,
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- Customers' & shareholders' profile,
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- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

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These detailed discussions and presentations were facilitated by the Company's senior management.

During the year, no new independent director was appointed by the Company. It remains the constant endeavour of the Company to continually update its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Summary of Familiarisation programme of Directors

| | |
|---|--|
| Number of hours spent on familiarization by each of Independent Directors | Approx. 3 hours (including specific items at board meetings) |
| Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16) | Approx. 41 ½ hours |
| Number of programmes attended by each of Independent Directors during current Financial Year | Four |
| Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16) | Thirteen |

The Company's Board Familiarisation Programme is hosted on its website.



INDIABULLS HOUSING FINANCE LIMITED

Registered Office: M-62 & 63, First Floor, Connaught Place, New Delhi - 110 001

CIN: L65922DL2005PLC136029

Email: homeloans@indiabulls.com, Tel: 0124-6681199, Fax: 0124-6681240, Website:

<http://www.indiabullshomeloans.com/>

Board Familiarisation

October 15, 2018

Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

In accordance with the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the Company has in place systems and processes to ensure that independent directors are familiar with various aspects of the Company including:

- Company's strategy,
- Business model,
- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

With the objective of facilitating board familiarisation programmes, during the year, the Company made presentations in order to ensure that its independent directors were kept abreast of various changes impacting the Company. These covers Company's strategy, business model, product and service offerings, customers' & shareholders' profile, financial details, human resources, technology, facilities, internal controls and risk management, their roles, rights and responsibilities in the Company.

These detailed discussions and presentations were facilitated by the Company's senior management.

During FY 2018-19, one new independent director was appointed. The Director appointed in FY 2018-19, spent approximately 2-3 hours interacting with the executive directors and senior management of the Corporation/key subsidiaries as part of the orientation programme.

It remains the constant endeavour of the Company to continually update its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Summary of Familiarisation programme of Directors

| | |
|---|--|
| Number of hours spent on familiarization by each of Independent Directors | Approx. 5 ½ hours (including specific items at board meetings) |
| Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16) | Approx. 38 ½ hours |
| Number of programmes attended by each of Independent Directors during current Financial Year | Three |
| Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16) | Twelve |

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Board Familiarisation

August 2, 2018

Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
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During the year, no new independent director was appointed by the Company. It remains the constant endeavour of the Company to continually update its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Summary of Familiarisation programme of Directors

| | |
|---|--|
| Number of hours spent on familiarization by each of Independent Directors | Approx. 2 ½ hours (including specific items at board meetings) |
| Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16) | Approx. 33 hours |
| Number of programmes attended by each of Independent Directors during current Financial Year | Two |
| Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16) | Eleven |

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Board Familiarisation

April 20, 2018

Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

In accordance with the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the Company has in place systems and processes to ensure that independent directors are familiar with various aspects of the Company including:

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Summary of Familiarisation programme of Directors

| | |
|---|--|
| Number of hours spent on familiarization by each of Independent Directors | Approx. 3 hours (including specific items at board meetings) |
| Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16) | Approx. 30 ½ hours |
| Number of programmes attended by each of Independent Directors during current Financial Year | One |
| Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16) | Ten |

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Board Familiarisation

January 23, 2018

Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

In accordance with the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the Company has in place systems and processes to ensure that independent directors are familiar with various aspects of the Company including:

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- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company
- Regulatory changes,
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Summary of Familiarisation programme of Directors

| | |
|---|--|
| Number of hours spent on familiarization by each of Independent Directors | Approx. 3 hours (including specific items at board meetings) |
| Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16) | Approx. 27 ½ hours |
| Number of programmes attended by each of Independent Directors during current Financial Year | Four |
| Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16) | Nine |

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Board Familiarisation

October 23, 2017

Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Financial details,
- Human resources, technology & facilities,
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- Roles, rights and responsibilities of Independent Directors in the Company
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Summary of Familiarisation programme of Directors

| | |
|---|--|
| Number of hours spent on familiarization by each of Independent Directors | Approx. 3 hours (including specific items at board meetings) |
| Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16) | Approx. 24 ½ hours |
| Number of programmes attended by each of Independent Directors during current Financial Year | Three |
| Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16) | Eight |

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Board Familiarisation

July 24, 2017

Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

In accordance with the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the Company has in place systems and processes to ensure that independent directors are familiar with various aspects of the Company including:

- Company's strategy,
- Business model,
- Product and service offerings,
- Customers' & shareholders' profile,
- Financial details,
- Human resources, technology & facilities,
- Internal controls and risk management,
- Roles, rights and responsibilities of Independent Directors in the Company
- Regulatory changes,
- Any other relevant information required by Independent Directors to effectively fulfil their responsibilities as independent directors.

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These detailed discussions and presentations were facilitated by the Company's senior management.

During the year, no new independent director was appointed by the Company. It remains the constant endeavour of the Company to continually update its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Summary of Familiarisation programme of Directors

| | |
|---|--|
| Number of hours spent on familiarization by each of Independent Directors | Approx. 3 hours (including specific items at board meetings) |
| Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16) | Approx. 21 ½ hours |
| Number of programmes attended by each of Independent Directors during current Financial Year | Two |
| Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16) | Seven |

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Board Familiarisation

April 24, 2017

Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

In accordance with the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the Company has in place systems and processes to ensure that independent directors are familiar with various aspects of the Company including:

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- Financial details,
- Human resources, technology & facilities,
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Summary of Familiarisation programme of Directors

| | |
|---|--|
| Number of hours spent on familiarization by each of Independent Directors | Approx. 3 hours (including specific items at board meetings) |
| Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16) | Approx. 18 ½ hours |
| Number of programmes attended by each of Independent Directors during current Financial Year | One |
| Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16) | Six |

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Board Familiarisation

January 20, 2017

Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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During the year, no new independent director was appointed by the Company. It remains the constant endeavour of the Company to continually update its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Summary of Familiarisation programme of Directors

| | |
|---|---|
| Number of hours spent on familiarization by each of Independent Directors | Approx. 2½ hours (including specific items at board meetings) |
| Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16) | Approx. 15 ½ hours |
| Number of programmes attended by each of Independent Directors during current Financial Year | Four |
| Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16) | Five |

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Board Familiarisation

October 21, 2016

Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

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- Customers' & shareholders' profile,
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- Internal controls and risk management,
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- Regulatory changes,
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These detailed discussions and presentations were facilitated by the Company's senior management.

During FY 2016-17, one new independent director was appointed. The Director appointed in FY 2016-17, spent approximately 2-3 hours interacting with the executive directors and senior management of the Corporation/key subsidiaries as part of the orientation programme.

It remains the constant endeavour of the Company to continually update its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Summary of Familiarisation programme of Directors

| | |
|---|--|
| Number of hours spent on familiarization by each of Independent Directors | Approx. 5 ½ hours (including specific items at board meetings) |
| Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16) | Approx. 13 hours |
| Number of programmes attended by each of Independent Directors during current Financial Year | Three |
| Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16) | Four |

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Board Familiarisation

July 25, 2016

Disclosures as per SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

In accordance with the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the Company has in place systems and processes to ensure that independent directors are familiar with various aspects of the Company including:

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During the year, no new independent director was appointed by the Company. It remains the constant endeavour of the Company to continually update its independent directors on in-house updates and facilitate interaction with various functional and business heads of the Company.

Summary of Familiarisation programme of Directors

| | |
|---|--|
| Number of hours spent on familiarization by each of Independent Directors | Approx. 2 hours (including specific items at board meetings) |
| Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16) | Approx. 7 ½ hours |
| Number of programmes attended by each of Independent Directors during current Financial Year | Two |
| Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16) | Three |

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Board Familiarisation

April 25, 2016

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Summary of Familiarisation programme of Directors

| | |
|---|--|
| Number of hours spent on familiarization by each of Independent Directors | Approx. 2 ½ hours (including specific items at board meetings) |
| Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16) | Approx. 5 ½ hours |
| Number of programmes attended by each of Independent Directors during current Financial Year | One |
| Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16) | Two |

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Board Familiarisation

January 20, 2016

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| | |
|---|--|
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| Cumulative hours spent on familiarization by each of Independent Directors till date (Since FY 2015-16) | Approx. 3 hours |
| Number of programmes attended by each of Independent Directors during current Financial Year | One |
| Cumulative programmes attended by each of Independent Directors till date (Since FY 2015-16) | One |

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